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PEND OREILLE COUNTY LIBRARY DISTRICT

**PEND OREILLE COUNTY LIBRARIES
AND
LIBRARY SERVICES**

**STRATEGIC PLAN
2008-2009**

**PEOPLE – PERSONNEL – PROGRAMS – PLACES
POLICIES – TECHNOLOGY**

**Pend Oreille County Library District
Board of Trustees**

Patricia Weeks, Chair – Newport
Bettie Perry, Vice-Chair – Usk
Sandra Snow, Secretary -- Metaline Falls
Jim Brewster – Newport
Mark Cauchy – Diamond Lake
Matt Becvarov, Director

Revised 5 April 2008

Note: New or changed text in bold.

MISSION STATEMENT

The Pend Oreille County Library District strives to be the best possible rural library system by providing information in an environment that is conducive to thinking, learning, and personal development.

ORGANIZATIONAL VALUES

1. We serve the community as a reliable source of information.
2. We provide opportunity and encouragement for children, young adults, men and women to continuously educate themselves.
3. We provide access to information so that inquiring minds may encounter original, diverse, and critical ideas.
4. We are responsive and helpful.
5. We fill our libraries with a wide variety of materials and services.
6. We develop and maintain clean, inviting library facilities and render services that keep pace with anticipated population growth and changing community needs.
7. We provide opportunity for and collaborate with other organizations to provide **programs utilizing services and materials related to the District's mission in the County.**
8. We provide reference, readers' advisory, and borrower services for users of all ages and backgrounds.
9. We offer the opportunity to learn and use information technology services.
10. We actively support and defend intellectual freedom and the confidentiality of each patron's use of the library.
11. We explore and develop alternative library services.
12. We collaborate with schools and other organizations providing services that complement rather than compete.

**SERVICE ROLES OF THE LIBRARY DISTRICT
2008-2009**

1. EDUCATION & POPULAR MATERIALS SUPPORT

*The **District** provides materials and services to enhance informal and formal education and independent learning – collaborating as possible with area education and training providers and programs.*

- **The District will begin to develop collaborative relationships with schools, the Kalispel Tribe, and homeschoolers**
- **The District will implement a marketing plan to include: (1) a mailer on District services, (2) an Open House to showcase the NPL renovation on its completion, (3) website presence via the District's webpage, and (4) meetings of a Homeschool Focus Group**
- **The District features and actively develops its collections in a variety of formats, including print, video, audio and digital/electronic, for users of all ages**

2. REFERENCE & INFORMATION SUPPORT

*The **District** provides reference/information services on-site and online, by telephone and e-mail to aid users in locating needed information. The library acts as a contact point to connect users with sources of information from expert persons and special organizations in the state, nation and other countries.*

3. FACILITIES AND OPERATIONS

The District provides clean, modern and innovative facilities that enhance the library experience.

- The District will continue to develop the Calispel Valley Library and will actively seek to cooperate with the Kalispel Tribe to expand its services and collections
- The District will attend to deferred maintenance on the District Office building
- The District will address the issue of storage at the District Office building
- The District will develop a new facility plan for Newport Public Library
- The District will place a gazebo on the grounds behind Newport Public Library
- The District will increase the number of professional librarians on staff
- The District will encourage staff to develop specialized skills and will offer opportunity for acquiring those skills
- The District will promote programming related to the mission of the District in the County for all age groups and users

4. INFORMATION TECHNOLOGY

The District will actively develop its technology platform to enhance both its network infrastructure and its user interface repertoire.

- The District will evaluate emergent technologies for applicability to library services

5. GOVERNANCE

The Board of Trustees of the Pend Oreille County Library District will develop policies to produce an environment in which the finest library services and programs can be delivered.

- The Board of Trustees will insure that all policies are compliant with current regulations